

# 南航机上免税品预订服务指南

## 一、 南航机上免税品预订方式

南航机上免税品预订服务为了满足旅客所需,采用了四种预订方式,分别是网站预订方式、电话预订方式、机上预订方式和微信预订 方式。我们的预订服务为您提供简便的预订方式和购买免税商品,无 论您在家里或者办公室,您都可以在起飞前 48 小时预订我们南航的 免税商品,在您登机后会有乘务员为您服务,送上您预订的免税商品。

## 二、 预订流程

### 1、 网站预订流程

可通过登陆\_www.csairdutyfree.com 进行预订。

预订步骤举例:



第一步:我们可以选择点击 <sup>LADY</sup>,这样就能进入到 (图-2)界面;



第二步:选择我们所需要购买的商品。我们以"娇韵诗纤颜紧致保养 套组"为例子,选择此商品,进入下一步(图-3)的操作。

第万胍至胍工免啶商城	C Enter the brand or product name Search			中文版   English		
Home LADY MAN Boutique	Shared I	Brand	Hot Sale	Exclusive		
Your location: Cosmetics & Skincare > Ms. Skincare > Clarins Shaping Facial E	sperts 50ml + 20ml Clarins S Specification:50 Free Price: Introduction:Tr br de re Air Class:Cl	Shaping Faci Oml + 20ml ¥ 695.00 the secret to small righter eyes: No. 1 esigned for Asian eleases fat, drains choose Flight ▼ Add to Favori	al Experts 50r currencies • er V-shaped face a Contouring Serurr Women, Shaping F : puffiness and defi Class: Pleas Class: Pleas	nl + 20ml nd bigger, ispecially racial Lift nes facial e d to cart		

图-3

第三步:确认该商品的信息及价格是您所需要订购的;

第四步:可选择"其他币种",选择您所需要的币种来查看相应的

价格;

第六步:选择"选择航班"及"舱位";

第七步:选择"加入购物车";

(以上步骤参考图-4)



图-4

第八步:确认商品信息是否相符并可更改所购买的"数量"; 第九步:如(图-5),选择"立即预订",跳转到(图-6); 第十步:填写(图-6)中的收货人信息,带\*号的是必填项; 第十一步:选择"付款方式"(目前网站商城只开通了"机上付款"

方式);

## 第十二步:选择"下一步";

ight No: CZ3067 D	eparture Time:2013-12-19 19:1	10:00 Departuri	e City:GuangZł	nou Arrival	City:Kathmandu	Economy C	Class	
Product Picture	Item	Product code	Price	Discount	Discounted price	Quantity	Total Amount	Operatio
	Clarins Shaping Facial Experts 50ml + 20ml	<sup>6</sup> 090	¥ 695.00	-	- (	2	¥1390.00	delete
lease Click "Login	to Buy"					2Num	ber of Items Total	¥ 1390.00
							Actual payment:	¥ 1390.0
Buy Now	Continue						Log	in to buy
			图-2					
	-		-					
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Set tt No: CZ3067 D * Consigner * Passport No * Mobile phone Contact Ni * Ema Remar nent	Control Contr	ration Cho 9:10:00 Depa	oright of the order	Fill in	• Arrival City: Kathr	nformation Mandu <b>Ec</b> e	Successful subm:	ission ord

图-6

第十三步:核对订单信息,提交订单,完成此笔预订(图-7、图-8)。 (如果在核对期间发现问题,选择"修改"即可返回(图-6)并重新 填写相关信息;如果还需要预订其他商品,请点击"继续购买")

Consignee information	Edit							
The flight:CZ3067	Z3067 Departure Time:2013-12-19 19:10:00			Departure City:GuangZhou				
Arrival City:Kathn	athmandu Flight No:Economy Class							
Consignee:Test	Passport No:p	Passport No:p10000			Mobile phone:13788889999			
Email:csndf@csa	air.com Remark:	Remark:			Telephone:			
Type of payment								
	✓ Make Payment inflight(Make Payment)	ent inflight)						
Product Picture	ltem	Product code	Price	Discount	Discounted price	Quantity	Total Amount	
	Clarins Shaping Facial Experts 50ml + 20ml	<u>8</u> 090	RMB¥ 695.00	-	-	2	RMB ¥ 1390.00	
You buy <b>2</b> Goods <b>Total: ¥ 1390.00</b>								
					Ac	tual payment	⊧ ¥ 1390.00	
Continue use coupons Submit Order								
图-7								
o								
Settlement steps: Login registration Choose the order Fill in the check order information Successful submission order								
	Place an	order success! Your	order number is: 87471	312171338	49			
In order to facilitate your website in the fields of quick inquiry, please write down your order number. A contains order detailed information email has been sent to your email								
account.								
2 Seconds to return home								

图-8

## 您的订单提交后,我们会有工作人员与您电话确认该笔预订。

## 2、电话预订方式

请在航班起飞 48 小时前拨打预订电话 400-100-0019, 预订 时间在每日 8: 00-22: 00。

### 3、机上预订方式

请您填写《机上免税品购物指南》中《机上订购表》,将订购 表内的信息填写完后交给予乘务员。

## 4、微信预订方式

请关注"南航机上免税商城"(ID: csairdutyfree)或者扫描二 维码,添加南航机上免税商城公众微信,即可直接预订。



南航机上免税商城企业 微信