



**Reservation Service Guide of  
China Southern Airlines  
In-flight Duty Free Goods**

## 一、 Reservation ways

Passengers fly on international routes of China Southern Airlines can make a purchase order in your future flights of duty free products in following ways: In-flight reservation、 Telephone reservation、 Online reservation、 WeChat reservation, 48 hours before your flight take off. The cabincrew will send reservation commodities to your seat.

## 二、 Reservation Process

### 1、 Online Reservation Process

Visit website: [www.csairdutyfree.com](http://www.csairdutyfree.com) to reserve products.

For example:

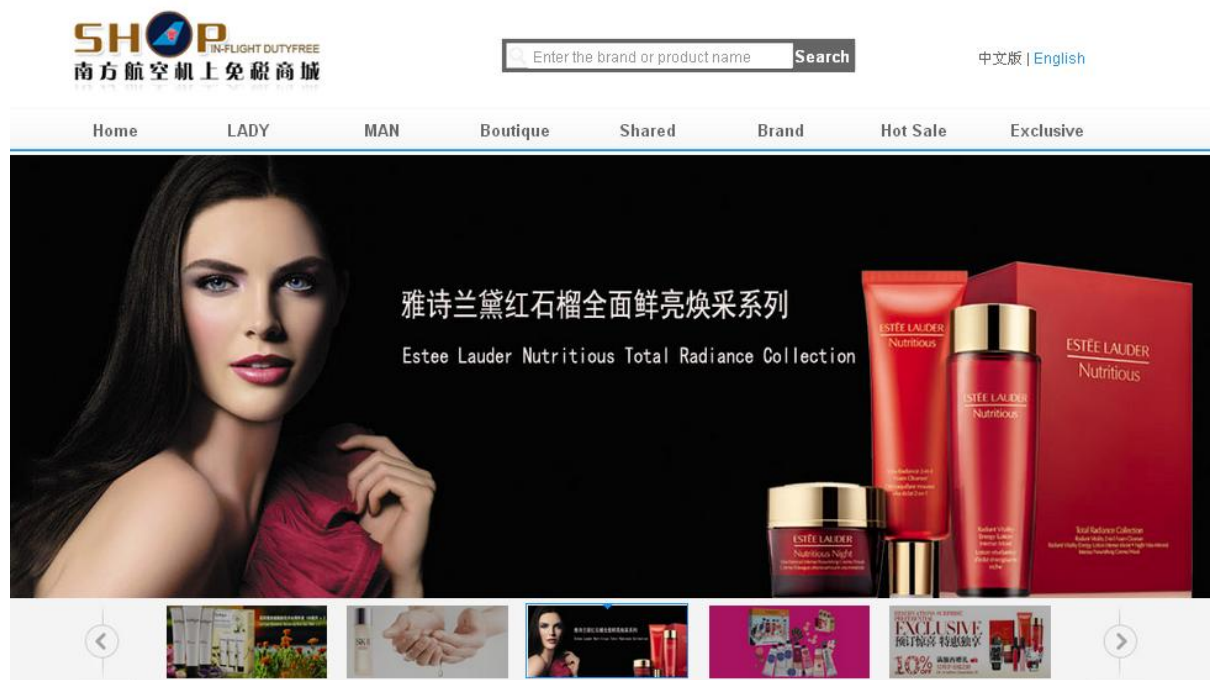


Fig.1

Step 1: Click **LADY**, then we can go to figure 2;

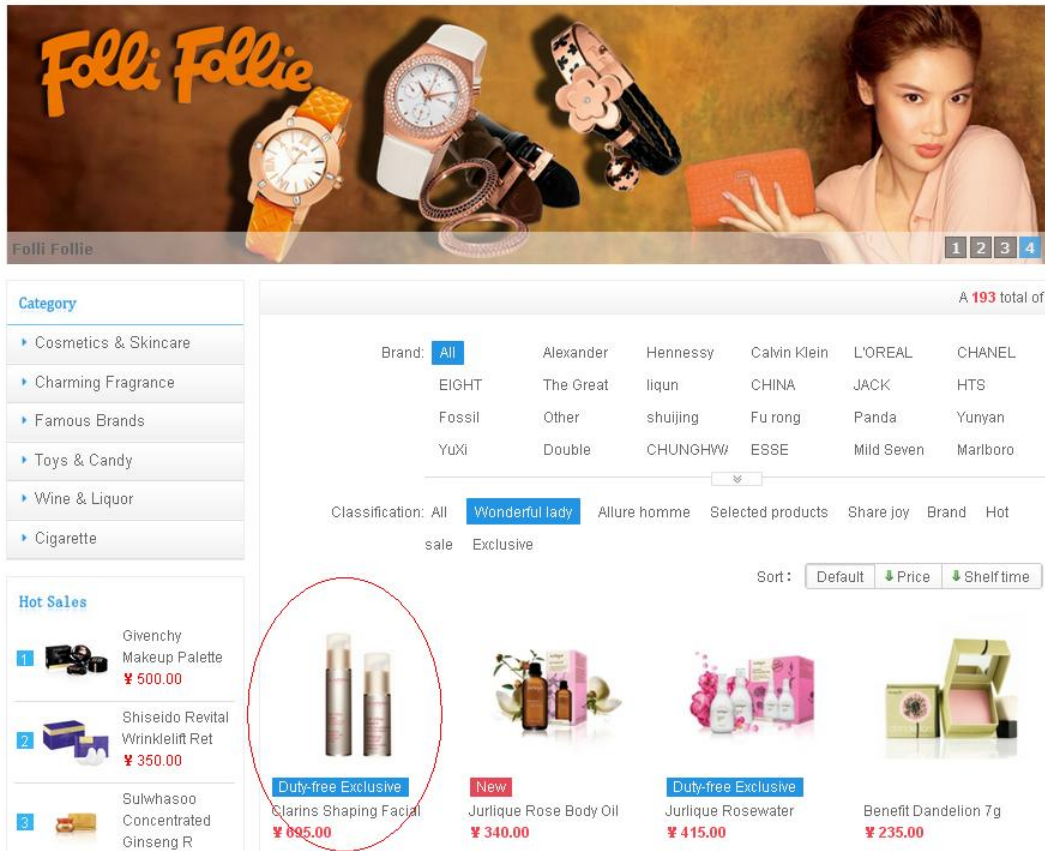


Fig.2

Step 2: Choose the goods we want. For example, we choose “Clarins Shaping Facial Experts”, then go to the next (Fig.3).

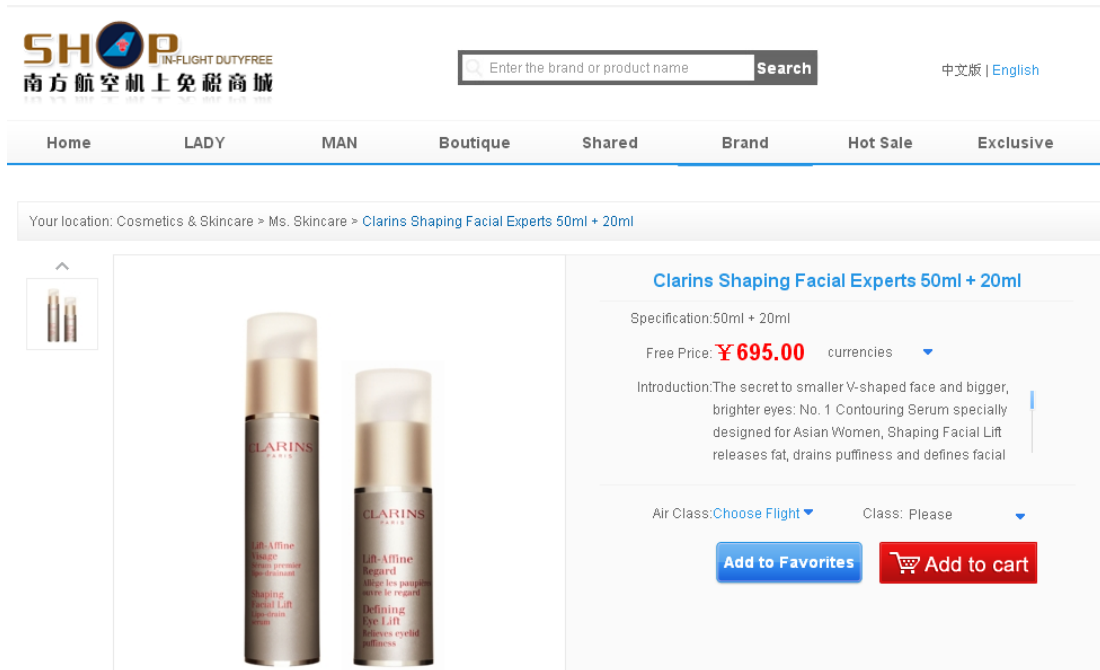


Fig.3

Step 3: Make sure the information and price of the goods is correct;

Step 4: You can choose “currencies”, to view the price of your currency;

Step 5: Choose “Choose Flight” and “Class”;

Step 6: Click “Add to cart”;

(Please reference to Fig.4)

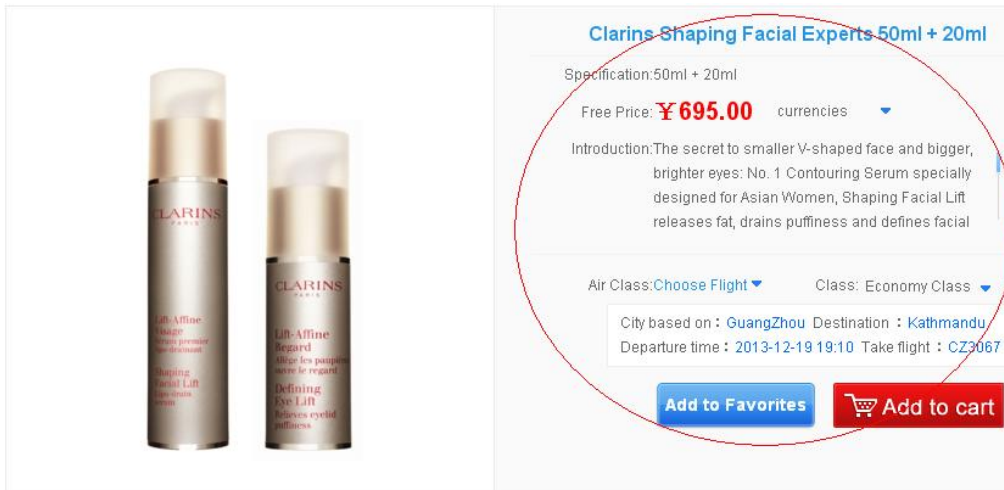


Fig.4

Step 7: Confirm the information and change the "Quantity" if you need;

Step 8: Like (Fig.5), click "Buy Now", go to (Fig.6);

Step 9: Fill in the Consignee information (Fig.6), With a \* are required;

Step 10: Go to "payment" (Currently the website only open "Make Payment In-flight) ;

Step 11: Click "Next";

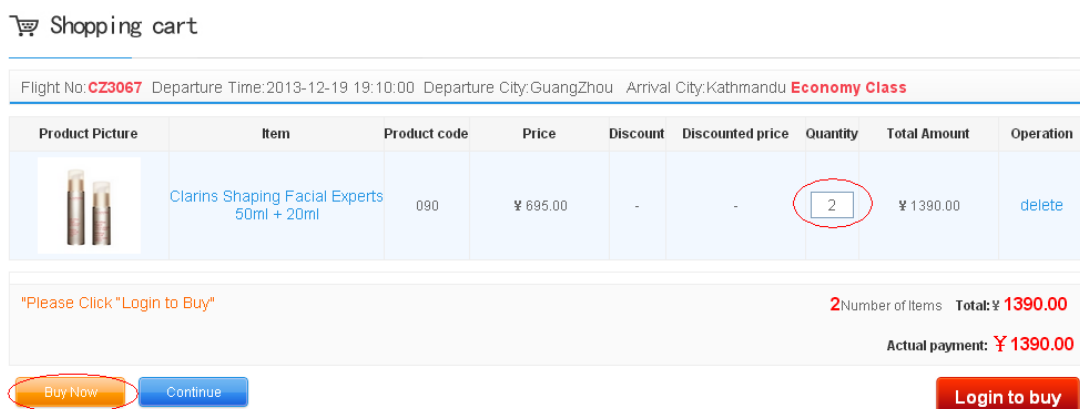


Fig.5

● ● ● ● ●

Settlement steps: [Login registration](#) [Choose the order](#) [Fill in the check order information](#) [Successful submission order](#)

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Flight No: **CZ3067** Departure Time: 2013-12-19 19:10:00 Departure City: GuangZhou Arrival City: Kathmandu **Economy Class**

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\* Consignee:  ✔  
 \* Passport No:  ✔  
 \* Mobile phone:  ✔  
 Contact No:   
 \* Email:  ✔  
 Remark:

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**Payment**

Make Payment inflight(Make Payment inflight)

Back
Next

Fig.6

Step 12: Check the reservation information, submit order, finish this order (Fig.7、 Fig.8). (If you want to change your information, click “Edit”, go to (Fig.6), and change; If you need to reserve other goods, click “continue”)

Edit


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The flight: CZ3067      Departure Time: 2013-12-19 19:10:00      Departure City: GuangZhou  
 Arrival City: Kathmandu      Flight No: Economy Class  
 Consignee: Test      Passport No: p10000      Mobile phone: 13788889999  
 Email: csndf@csair.com      Remark:      Telephone:

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**Type of payment**

Make Payment inflight(Make Payment inflight)

Product Picture	Item	Product code	Price	Discount	Discounted price	Quantity	Total Amount
	<a href="#">Clarins Shaping Facial Experts 50ml + 20ml</a>	090	RMB ¥ 695.00	-	-	2	RMB ¥ 1390.00

You buy **2** Goods **Total: ¥ 1390.00**  
**Actual payment: ¥ 1390.00**

Continue
use coupons
Submit Order

Fig.7

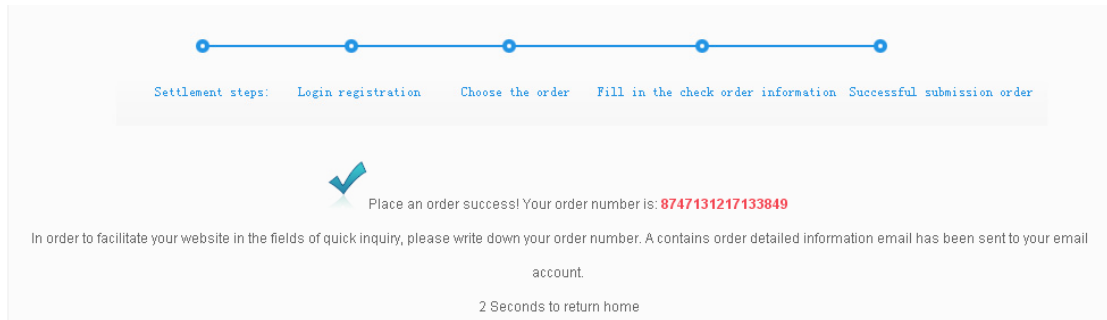


Fig.8

**We will call you to confirm this order after you submit successfully.**

## **2、 Telephone Reservation**

Please call [400-100-0019](tel:400-100-0019), 48 hours before departure, from 8:30 to 20:30.

## **3、 In-flight Reservation**

Please fill the in flight [Order Form](#) which you can find in the manual, and then take the form to the cabincrew.

## **4、 WeChat Reservation:**

Please follow our WeChat: [csairdutyfree](#) or scan QR code and submit orders 48 hours before departure.



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