

(A joint stock company incorporated in the People's Republic of China with limited liability) (於中華人民共和國註冊成立之股份有限公司)

(Stock code 股份代號:1055)

28 February 2024

Dear registered shareholder(s),

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07 of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, China Southern Airlines Company Limited (the "Company") is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which means any documents issued or to be issued by the Company, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.csair.com and the HKEXnews website at www.hkexnews.hk in place of printed copies.

Solicitation of electronic contact details

To ensure timely receipt of the Actionable Corporate Communications^(Note), the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "**Reply Form**"). Alternatively, you may complete, sign and return the Reply Form to the Company's H share registrar (the "**H Share Registrar**"), Hong Kong Registrars Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the H Share Registrar, the Company will send the Actionable Corporate Communications^(Note) in printed form in the future.

If you want to receive the Corporate Communications in printed form, please complete and return the Reply Form to the H Share Registrar or send an email to csair.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please send an email to csair.ecom@computershare.com.hk.

Yours faithfully,
By order of the Board of
China Southern Airlines Company Limited
Chen Wei Hua and Liu Wei

Joint Company Secretaries

Note: Actionable Corporate Communication is any corporate communication that seeks instructions from the Company's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

各位登記股東:

以電子方式發布公司通訊之安排

根據自 2023 年 12 月 31 日起生效的擴大無紙化上市機制及以電子方式發布公司通訊規定下香港聯合交易所有限公司證券上市規則(「**上市規則**」)第 2.07 條,中國南方航空股份有限公司(「**公司**」)謹此通知 閣下,公司已採用以電子方式發布公司通訊(「**公司通訊**」)之安排,該公司通訊是指公司發布或將要發布的任何文件,包括但不限於(a)董事報告、年度帳目以及審計報告副本以及(如適用)財務摘要報告;(b)中期報告及(如適用)其中期報告摘要;(c)會議通知;(d)上市文件;(e)通函和(f)委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 www.csair.com 和披露易網站 www.hkexnews.hk 上提供,以代替印刷本。

徵集電子聯絡資料

為確保及時收到可供採取行動的公司通訊^(開註),公司建議 閣下透過掃描本函背頁之回條(「**回條**」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下也可以填妥、簽署回條並交回公司的 H 股股份過戶登記處(「**H 股證券登記處**」)香港證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

如果公司沒有收到 閣下的有效電子郵件地址,直至 H 股證券登記處收到 閣下有效的電子郵件地址前,本公司未来將以印刷本形式發送可供採取行動的公司通訊 $^{(Rit)}$ 。

若 閣下希望收取公司通訊之印刷版,請填妥回條並交回 H 股證券登記處,或發送電子郵件至 <u>csair.ecom@computershare.com.hk</u>,並註明 閣下的姓名、地址以及收取公司通訊印刷版的要求。請注意,收取未來公司通訊印刷版之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

如對本函內容有任何疑問,請電郵至 <u>csair.ecom@computershare.com.hk</u>。

承董事會命 中國南方航空股份有限公司 *聯席公司秘書* 陳威華及劉巍

2024年2月28日

附註:可供採取行動的公司通訊指任何涉及要求公司的證券持有人指示其擬如何行使其有關證券持有人的權利的公司通訊。

| REPLY | FORM | 回條 |
|-------|------|----|
|-------|------|----|

Hong Kong Registrars Limited (The "H Share Registrar")

17M Floor, Hopewell Centre

183 Queen's Road East, Wan Chai, Hong Kong

香港證券登記有限公司 (「H 股證券登記處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓

(Please **choose ONLY ONE** of the options below) (請從以下選項中**只選擇其中一項**)

| _ | - | 1_ | |
|---|-------|----|--|

Option 1: Provide your email address for receipt of future Actionable Corporate Communications(Note 3) of the Company via electronic dissemination by scanning your personalized QR code

Personalized QR Code 專屬二維碼

選項1: 掃瞄 閣下專屬二維碼提供 閣下之電子郵件地址,以接收公司通過電子方式 發布的可供採取行動的未來公司通訊(Mit 3)

You are NOT required to return this Reply Form if you choose Option 1.

| Option 2: I/we hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications (Note 3) of the following listed company (the "Company") via electronic dissemination. 選項 2: 本人/吾等現以書面提供本人/吾等之電子郵件地址・以確保收到以下上市公司(「公司」)通過電子方式發布的可供採取行動的未來公司通訊 (開註3) | | | | | | | |
|--|---|--------------------------|--|--|--|--|--|
| Name of Securities holder(s) 證券持有人姓名: | Name of the listed company _ China Southern A 中國南方航空股份 | Airlines Company Limited | | | | | |
| Email address 電郵地址: (Note 3 / 附註3) | | | | | | | |
| Option 3: I/we hereby request for receipt of future Corporate Communications* in printed form and noted that this instruction is valid only for one year starting from the receipt date of instruction. (Note 5) (Please mark "✓" in the below box if applicable) 選項 3: 本人/吾等現要求收取未來公司通訊*印刷版・並已知悉本指示由收取指示日期起計一年內有效。(************************************ | | | | | | | |
| Signature(s): ^(Note 1) 簽名: ^(附註 1) | Contact number: 聯絡電話號碼: | Date: 日期: | | | | | |

- Notes 附註:

 1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 請清楚填妥 圖下之所有資料。如屬聯名股東、則本回縣海田作務。

 2. Any Reply Form with no signature or otherwise incorrectly completed will be void. 任何回條若未有簽署或在其他方面填寫不正確,則本回條務會作發。

 3. If the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications**. Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the Company's securities holder. 如公司沒有收到 圖下的有效電子郵件地址。 圖下將元波型多層聯合介入的機利的公司通訊。

 4. If you provide more than one email address by OR code, email. reply form and/or other means, only the leatest one email address provided will be registered. 如 圖下通過二維碼、電郵、回條及/或其他方式提供多於一個的電子郵件地址。只有 圖下最後提供的電子郵件地址將會被用於登記。

 5. If you mark '4' in the box in Option 3, no email address will be registered and only Corporate Communications* in printed form will be received. 如 圖下在獲頁3 方格內劃上「4」號,將不會有電子郵件地址被登記。只有公司總那的印刷影響被別可能與過去被取了。

 6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存長,在本回條上的任何額外指示,公司將不予處理。

- Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form. 除非另有註明·公司通訊乃指公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件·其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- 個人資料聲明

 "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
 本智明中所指的「個人資料」與香港法例第 486 章 (個人資料 (私膳) 條例)(「《私膳》條例)(「《私膳》條例))」中「個人資料」的涵蓋相同。

 Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or requests a stated in this Reply Form.

 國下於本回條所提供的個人資料緒用於包括但不限於为實驗公司以電子方式發布公司通訊及就 國下持有的公司證券有關的其他事宜上與 國下聯絡。 國下是自顧向本公司提供個人資料。若 國下未能提供足夠資料。本公司可能無法經理 國下在中间條上所述的指示及或要求 75 以表现 10 以来的证明的证明,10 以来的证明的证明,10 以来的证明,10 以来的

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us. No postage is necessary if posted in Hong Kong

閣下寄回此回條時・請將郵寄標籤剪貼於信封上 如在本港投寄・ 閣下無需支付郵費或貼上郵票。